



بلغرافيا للرعاية الصحية Belgravia Healthcare

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COOKIES

Policy Name:	COOKIES		
Policy Code:	BEL/ITD/PPG/002	Version 1.0	
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Revision Due Date:	July 2028		
Risk Level	High <input type="checkbox"/>	Medium <input type="checkbox"/>	Low <input checked="" type="checkbox"/>
Review	Annual <input type="checkbox"/>	2 Yearly <input type="checkbox"/>	3 Yearly <input checked="" type="checkbox"/>

APPROVALS

This policy is read in conjunction with the following:
Admission Policy

- *Assessment and Reassessment Policy*
- *Care Planning Policy*
- *Care of High-Risk Patients and Safety Protocols Policy*
- *Standards of Care for Adult Patient*
- *Standards of Care for Paediatric Patient*

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POLICY HISTORY

Version	Date	Changes Made	Author
1.0	Aug 2025	Not Applicable	Jhairrel Monterola

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1. ABBREVIATIONS AND DEFINITIONS

SN	WORD/ABBREVIATION	DEFINITION
1.1	<u>BHHC</u>	Is the Approved Abbreviation for Belgravia Home Health Care
1.2	<u>Belgravia Home Health Care</u>	BHHC is a privately owned company providing a wide range of home health care services.

2. PURPOSE

2.1	For the purposes of this Cookies Policy:
2.1.1	Company (referred to as either “the Company”, “We”, “Us” or “Our” in this Cookies Policy) refers to Office 202, Building 3, DIP.
2.1.2	Cookies means small files that are placed on Your computer, mobile device or any other device by a website, containing details of your browsing history on that website among its many uses.
2.1.3	Website refers to Belgravia Home Health Care, accessible from http://www.belgraviahealthcare.ae
2.1.4	You means the individual accessing or using the Website, or a company, or any legal entity on behalf of which such individual is accessing or using the Website, as applicable.

3 SCOPE

3.1	Not Applicable
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4 POLICY STATEMENT

4.1	<p>This Cookies Policy explains what Cookies are and how We use them. You should read this policy so You can understand what type of cookies We use, or the information We collect using Cookies and how that information is used.</p> <p>Cookies do not typically contain any information that personally identifies a user, but personal information that we store about You may be linked to the information stored in and obtained from Cookies. For further information on how We use, store and keep your personal data secure, see our Privacy Policy.</p> <p>We do not store sensitive personal information, such as mailing addresses, account passwords, etc. in the Cookies We use.</p>
4.2	The words of which the initial letter is capitalized have meanings defined under the following conditions. The following definitions shall have the same meaning regardless of whether they appear in singular or in plural.
4.3	<p>Type of Cookies We Use</p> <p>Cookies can be “Persistent” or “Session” Cookies. Persistent Cookies remain on your personal computer or mobile device when You go offline, while Session Cookies are deleted as soon as You close your web browser.</p> <p>We use both session and persistent Cookies for the purposes set out below:</p>

	<p>4.3.1 Necessary / Essential Cookies Type: Session Cookies Administered by: Us Purpose: These Cookies are essential to provide You with services available through the Website and to enable You to use some of its features. They help to authenticate users and prevent fraudulent use of user accounts. Without these Cookies, the services that You have asked for cannot be provided, and We only use these Cookies to provide You with those services.</p> <p>4.3.2 Functionality Cookies Type: Persistent Cookies Administered by: Us Purpose: These Cookies allow us to remember choices You make when You use the Website, such as remembering your login details or language preference. The purpose of these Cookies is to provide You with a more personal experience and to avoid You having to re-enter your preferences every time You use the Website.</p>
4.4	<p>4.4.1 If users prefer to avoid the use of Cookies on the Website, they must first disable the use of Cookies in their browser and then delete the Cookies saved in their browser associated with this Website. This option may be used to prevent the use of Cookies at any time.</p> <p>4.4.2 If users do not accept the Website's Cookies, they may experience some inconvenience while using the Website, and certain features may not function properly.</p> <p>4.4.3 If users would like to delete Cookies or instruct their web browser to delete or refuse Cookies, they may visit the help pages of their web browser:</p> <p>4.4.4 For the Chrome web browser, please visit this page from Google: https://support.google.com/accounts/answer/32050</p> <p>4.4.5 For the Internet Explorer web browser, please visit this page from Microsoft: http://support.microsoft.com/kb/278835</p> <p>4.4.6 For the Firefox web browser, please visit this page from Mozilla: https://support.mozilla.org/en-US/kb/delete-cookies-remove-info-websites-stored</p> <p>4.4.7 For the Safari web browser, please visit this page from Apple: https://support.apple.com/guide/safari/manage-cookies-and-website-data-sfri11471/mac</p> <p>4.4.8 For any other web browser, users should visit their browser's official support pages.</p>

5 RESPONSIBILITIES

5.1	Belgravia Management
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6 PROCEDURE

6.5	Not Applicable
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7 FORMS AND DOCUMENTS

7.1	Not Applicable
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8 REFERENCES

8.1	Website
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9 APPENDICES

9.1	9.1.1	Website
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Appendix A: WEBSITE

Website: <https://belgraviahealthcare.ae>

The screenshot shows the homepage of Belgravia Healthcare. At the top, there is a teal header with the company name in Arabic 'بلغرافيا للرعاية الصحية' and English 'Belgravia Healthcare', along with the tagline 'Powered by Komplex Group'. Below the header is a navigation menu with links for Home, About, Services, Media, and Contact Us. A prominent blue button labeled 'Appointment' is visible in the top right. The main content area features a large banner with the headline 'Home Healthcare Delivered by British Standards'. Below the headline, a sub-headline reads: 'Professional, DHA-licensed care brought directly to your home. From complex nursing to newborn support, we deliver trusted, expert healthcare with discretion and compassion.' Two buttons are present: a blue 'Book an Appointment' button and a white 'Browse Services' button. The background of the banner shows a healthcare professional in blue scrubs interacting with a patient.

